

ASX Release

Wednesday 13 January 2010

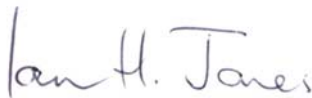
Company Announcements Office
ASX Limited
Exchange Centre
Level 4
20 Bridge Street
Sydney NSW 2000

Dear Sir,

Mailing to Shareholders in KLM Group Ltd (KLM)

Please find attached a letter being mailed by Programmed Maintenance Services Limited to KLM shareholders who had not accepted Programmed's offer by 12 January 2010.

Yours sincerely,
PROGRAMMED MAINTENANCE SERVICES LIMITED



Ian H. Jones
Company Secretary

For personal use only



Group Head Office
1500 Centre Road
Clayton VIC 3168
P (03) 8542 7000
F (03) 9543 3760
W programmed.com.au

13 January 2010

Dear KLM Shareholder,

Programmed Maintenance Services Limited ("Programmed") declares its offer of \$0.47 for each share in KLM Group Ltd ("KLM") last and final.

You will have previously received Programmed's Bidder's Statement (sent to you on 20 November 2009) and Programmed's notice of extension of the offer period (sent to you on 11 December 2009).

The directors of Programmed have now resolved to declare Programmed's offer price of \$0.47 **FINAL**. This means that Programmed will NOT increase its offer price of \$0.47 for each KLM share.

The directors of Programmed have also resolved NOT to further extend the offer period. This means that the offer will close at 7.00pm (Sydney time) on **Wednesday, 20 January 2010**.

If you wish to accept Programmed's offer but have not yet done so, **you should submit your acceptance as soon as possible** and, in any event, so that it is received before the offer closes at 7.00pm (Sydney time) on Wednesday, 20 January 2010. If you have mislaid your acceptance form, please find enclosed a replacement form. Your completed acceptance form should be mailed in the enclosed reply paid envelope to Computershare Investor Services Pty Limited, GPO Box 52 Melbourne, VIC 3001.

Programmed's offer remains conditional on, among other things, Programmed acquiring a relevant interest in at least 90% of the KLM shares. As at the date of this letter, Programmed's voting power in KLM is 80.46%. If Programmed does not acquire a relevant interest in at least 90% of the KLM shares by 7.00pm (Sydney time) on Wednesday, 20 January 2010, Programmed's offer will lapse. Programmed therefore urges you to consider all information that has been sent to you and to submit your acceptance as soon as possible.

All the Directors of KLM have accepted Programmed's offer in respect of the KLM shares which they own or control. Furthermore, the Directors of KLM have unanimously recommended that you accept Programmed's offer in the absence of a superior proposal. The Board of KLM yesterday advised Programmed that it had not received a superior proposal.

Programmed notes that its offer price (of \$0.47 in cash for each of your KLM shares) is an attractive premium to the pre-announcement KLM share price. The offer price remains higher than the price at which KLM shares have recently traded on the ASX.

If you have any queries about the offer or require assistance with your acceptance, please call the Programmed Offer Information Line on 1800 887 075 (callers in Australia) or +61 3 8542 7000 (callers outside Australia).

Yours sincerely,

PROGRAMMED MAINTENANCE SERVICES LIMITED

A handwritten signature in black ink, appearing to read "C. Sutherland".

Chris Sutherland
Managing Director

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